

MWCC's Online Tutoring: ThinkingStorm

When?

ThinkingStorm is open every day for online tutoring. Students can connect with tutors on-demand and by appointment. Papers can be uploaded 24/7 for review and feedback.

How Do I Access Online Tutoring?

- 1) Log in to iConnect.
- 2) Log in to Blackboard.
- 3) Go to your MWCC class in Blackboard.
- 4) From the left menu of buttons, select "tutoring".
- 5) You will be directed to the ThinkingStorm online tutoring page.
- 6) Select the subject you need help with, and click the "Get Help Now" button.
- 7) Follow the directions onscreen to connect with your selected tutoring option.

How Does Online Tutoring Work?

- As a student at Mount Wachusett Community College, you can get up to 10 free hours of online tutoring with ThinkingStorm each semester.
- In live chat sessions you type back and forth with a tutor and share a whiteboard screen where you can upload documents and view the same screen together.
- Some live chat sessions also offer audio chat capability where you talk rather than type with your tutor. For example, writing live chat is by voice.
- Typed chat transcripts and whiteboard screenshots can be saved. Then you can have the notes of your conversation for future use.
- Writing Resource Center offers help with writing, citations, grammar, and more through 24/7 accessible guides.

Tutoring Options	
Subject	Format Offered
Biology 113, 152, 199, 204	By appointment
Biology 109, 110, 205	On demand & by appointment
Business (ACC 101, 102, 226, 236; ECO 101, 102; FIN 250)	By appointment
Chemistry 107, 108, 120, 207, 208	On demand & by appointment
Computing: Microsoft Office programs & HTML	By appointment
Math	On demand & by appointment
Nursing	By appointment
Physics 105, 106, 120, 121	On demand & by appointment
Psychology	Limited by appointment
Writing (for any MWCC class)	By appointment & 24/7 paper upload

Tutoring Format	Definition/Description
On demand	Login between 10 am – 4 am and be connected with a tutor to live chat within a few minutes.
By appointment	Schedule an appointment a minimum of one hour in advance and live chat with a tutor.
24/7	24 hours a day, 7 days a week, you can upload papers for all MWCC classes. Papers will be returned in less than 48 hours.